

DR C ACELLAM-ODONG
DR A O IHONOR

LISTER HOUSE SURGERY
473 – 475 Dunstable Road
LUTON
Beds LU4 8DG
Telephone: 01582 578989
Fax: 01582 582074
www.listerhouseluton.co.uk

14 August 2018

Information for patients:

Re: Inspection of Lister House Surgery by the Care Quality Commission

Following an inspection in June 2018 by the Care Quality Commission (CQC), Lister Road Surgery has been given a rating of inadequate and has been placed in Special Measures.

This means that we will be working closely with the CQC, Commissioners from NHS Luton Clinical Commissioning Group, and NHS England, to make some changes to our practice, so that we can improve the service we provide to all our patients.

This process will not impact on you, our patients, who we will continue to care for. If you have any concerns, please don't hesitate to speak to a member of practice staff.

We can be contacted via telephone on 01582578989 or email at l.listerhouse@nhs.net

Yours Sincerely

Dr A.O Ihonor
Partner
Lister House Surgery